

## **PRIVACY NOTICE**

This notice is given to you on behalf of Monat Communications Sdn Bhd and all its related companies ("Monat"). This notice is given in line with the Personal Data Protection Act 2010 ("the Act"), to cover any personal data you have provided to Monat or that is subsequently obtained by Monat from time to time ("Personal Data"). Depending on case to case and the Personal Data obtained, the Personal Data Monat has may include your name, phone number, identity card number, race, gender, e-mail address, credit card details, address, and other personal data of yours that may be necessary for the Purpose below.

The Personal Data may be processed by Monat to deliver and perform Monat's products and services to you, to communicate with you, carry out analytics or performing statistical/market research, promoting products and services, and other purposes related to the business of Monat (collectively, "Purpose"). The Personal Data is obtained when you subscribe for Monat's products and services, fill up documents/forms, liaise or give it to Monat or Monat's representatives (in person, over the telephone, or through websites), or as a result of any referrals from a party which has included their verifiable personal contact details.

You are under no obligation to provide the Personal Data to Monat. However, the failure to provide some of the Personal Data may result in the following (which we shall not be held liable for):

- (i) inability to provide you with the required notices, or products and services requested;
- (ii) inability for Monat to update you with the latest products and service;
- (iii) inability to comply with any applicable law, regulation, direction, court order, by laws, guidelines and/or codes applicable to Monat.

Monat does not sell the Personal Data and does not give it to any third party for the third party to use for their own commercial purpose. Monat does however use the Personal Data to send communications on behalf of selected organizations if you have opted to receive such messages. We send the messages directly, so at no time do these organizations get the Personal Data, unless you respond or give it to them yourself. For the Purpose above or to fulfill some legal or regulatory function, Monat may disclose the Personal Data to authorities and regulators, third party service providers that perform part of Monat's products and services or which act on behalf of Monat, other third party service providers or professional advisers in connection with Monat's business, or within Monat's group of companies. The disclosure may be to places outside of Malaysia, but in all such instances, it will be done in compliance with the Act, with the necessary security and confidentiality safeguards.

By subscribing for Monat's products and services, and/or continuing to deal with Monat, you understand, agree and consent to the contents of this notice, and the processing of your Personal Data by Monat.

Your Personal Data shall be stored either in hard copies in our offices or stored in servers (located in Malaysia or outside Malaysia) and will either be operated by us or our service providers. Any Personal Data supplied by you will be retained by our organisation as long as necessary for the fulfillment of the Purposes stated above or as required to satisfy legal regulatory, accounting requirements or to protect our interests.

You may at any time withdraw your consent, in full or in part, subject to any applicable legal restrictions or contractual conditions. To do this or make inquiries, complaints, request for access to or correction of your Personal Data, or limit the processing of your Personal Data, you can contact or write in to Monat Communications Sdn Bhd PDPA Officer, P.O. Box 3043, Subang Jaya 47509, Selangor Darul Ehsan, Malaysia. (Telephone No.: +603 80119580) or email [support@monatcommunications.com](mailto:support@monatcommunications.com)

Monat may need to modify this notice from time to time as may be needed, for example, to comply with changes in business operations or laws and regulations. Monat will post all changes to this notice.

Thank you.